Oracle Banking Digital Experience

Merchant Payments Administration and Maintenance
User Manual
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ORACLE®

Merchant Payments Administration and Maintenance User Manual

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1. Preface

1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

1.3 Access to OFSS Support

https://support.us.oracle.com

1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual.

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction

The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.

- Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure.

If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Release 15.1.0.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation Manuals

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
★	Host Interface to be developed separately.
✓	Pre integrated Host interface available.
✕	Pre integrated Host interface not available.

Transaction Name	FLEXCUBE UBS	Third Party Host System
Administration Transactions		
Create Merchant	**NH**	**NH**
View Merchant	**NH**	**NH**
Modify Merchant	**NH**	**NH**
Delete Merchant	**NH**	**NH**

3. Introduction

Electronic Payment Interface allows the business user to pay bills, online shopping transactions using your online banking user ID. The control is passed from the online shopping/ billing sites to the online banking site of the bank, where you can login using user id password and pay the necessary amount using the account with the bank. Based on the merchant ID passed during control transfer the bank identifies the credit account of the merchant and other relevant details of the online shopping / billing site (merchant). You will be able to maintain the merchant details using following transactions.

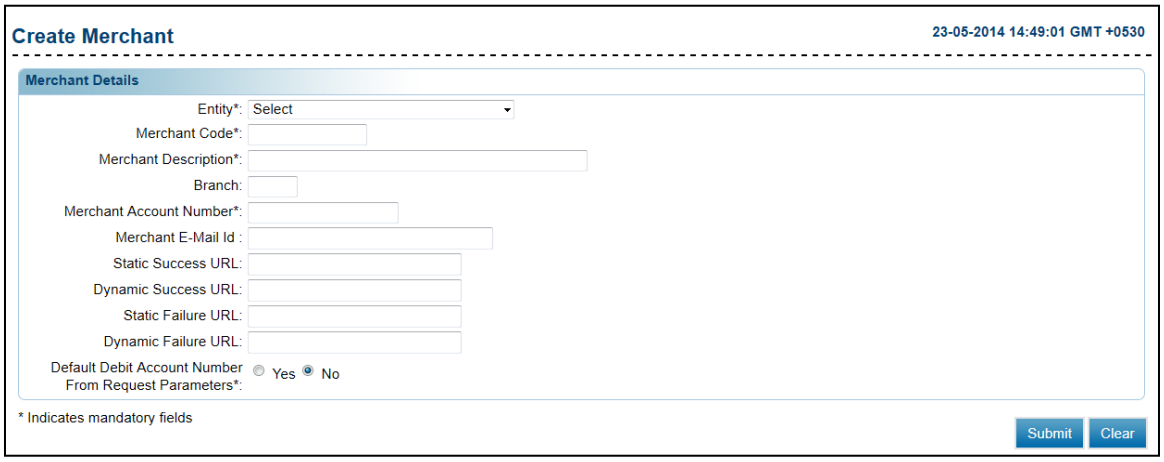
4. Create Merchant

Using this option, you can create a merchant. You will be asked to input the basic information about the merchant while creating a merchant relationship.

To create the merchant code

1. From the **Merchant Maintenances** menu, select **Create Merchant.**
The **Create Merchant** screen appears.

Create Merchant



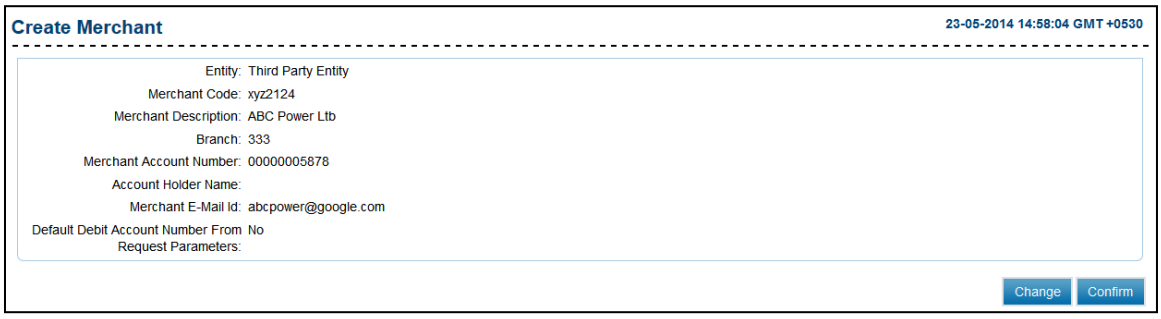
Field Description

Field Name	Description
Entity	[Mandatory, Drop-Down] Indicates the entity.
Merchant Code	[Mandatory, Alphanumeric, 15] Indicates the merchant code. The merchant code should be greater than or equal to six characters.
Merchant Description	[Mandatory, Alphanumeric, 50] Indicates the description for the merchant code.
Branch	[Optional, Alphanumeric, Four] Indicates the branch code of the bank.
Merchant Account Number	[Mandatory, Numeric, 20] Indicates the CASA account number of the retailer.
Merchant Email Id	[Optional, Alphanumeric, 40] Indicates the email ID of the merchant.

Field Name	Description
Static Success URL	[Optional, Alphanumeric, 200] Indicates the static success URL of the merchant.
Dynamic Success URL	[Optional, Alphanumeric, 200] Indicates the dynamic success URL of the merchant.
Static Failure URL	[Optional, Alphanumeric, 200] Indicates the static failure URL of the merchant.
Dynamic Failure URL	[Optional, Alphanumeric, 200] Indicates the dynamic failure URL of the merchant.
Default Debit Account Number From Request Parameter	[Mandatory, Radio-button] Indicates the default debit account number from the request parameter. The option are as follows: • Yes • No

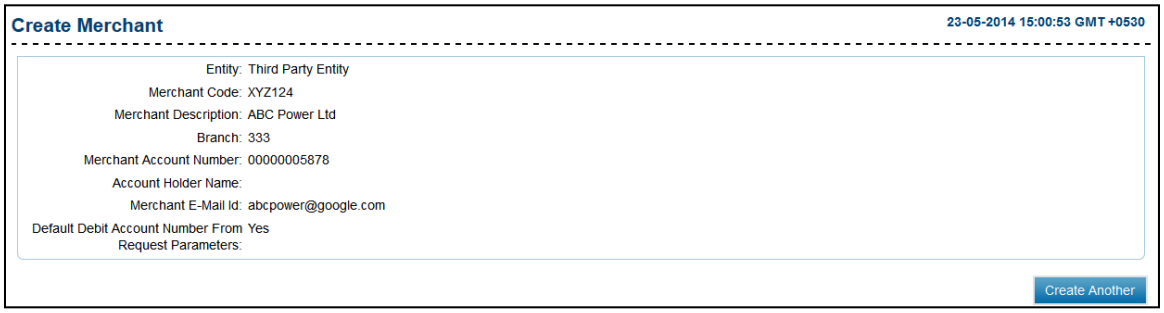
2. From the **Entity** list, select the appropriate option.
3. In the **Merchant Code** field, enter the merchant code.
4. In the **Merchant Description** field, enter the merchant description.
5. In the **Merchant Account Number** field, enter the merchant account number.
6. In the **Default Debit Account Number From Request Parameters** field, select the appropriate option.
7. Click **Submit**.
   The **Create Merchant** verification screen appears.
   OR
   Click **Clear** to clear the entered data on the screen.

Create Merchant – Verify



8. Click **Confirm**.
   The **Create Merchant** confirmation screen appears.
   OR
   Click **Change** to edit the entered data.
   The **Create Merchant** verification screen appears.

Create Merchant - Confirm



9. Click **Create Another** to create other merchant.
The **Create Merchant** screen appears.

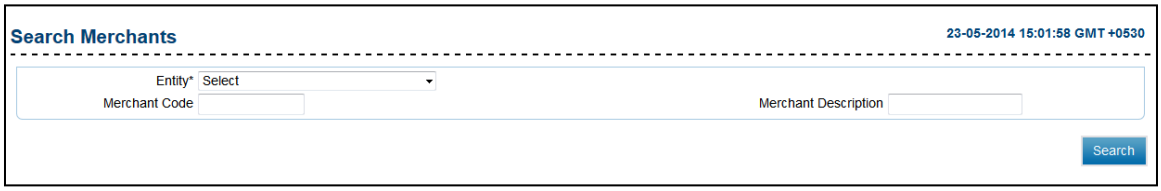
5. Modify Merchant

Using this option, you can modify already existing merchant. The merchant details will be pre populated on the screen; you are allowed to overwrite the details except the merchant code.

To modify the merchant code

1. From the **Merchant Maintenances** menu, select **Modify Merchant Details.**
   The **Search Merchant** screen appears.

Search Merchant

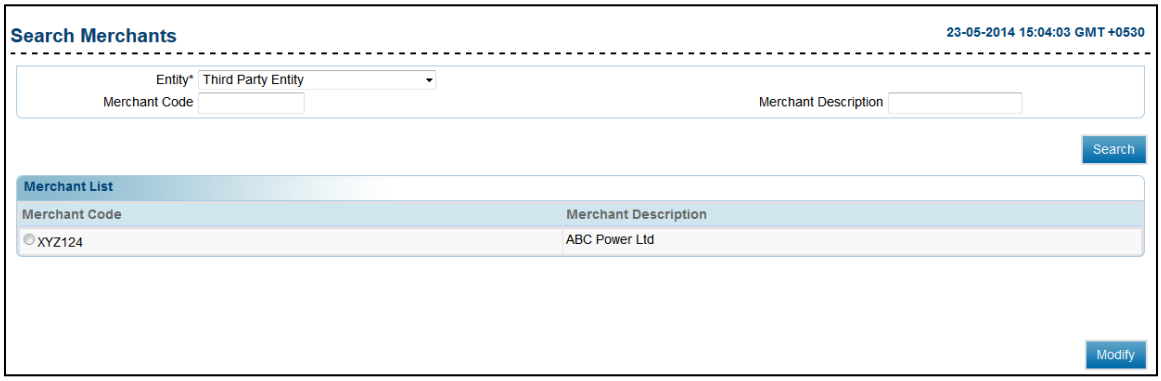


Field Description

Field Name	Description
Entity	[Mandatory, Dropdown] Select the entity from the dropdown.
Merchant Code	[Optional, Alphanumeric, 15] Type the merchant code. The merchant code should be greater than or equal to six characters.
Merchant Description	[Optional, Alphanumeric, 50] Type the description for the merchant code.

2. From the **Entity** list, select the appropriate option.
3. Click **Search**.
   The **Search Merchant** screen as per the search criteria appears.

Search Merchant



4. In the **Merchant Code** column, select the appropriate option.
5. Click **Submit**.
The **Modify Merchant** screen appears.

Modify Merchant

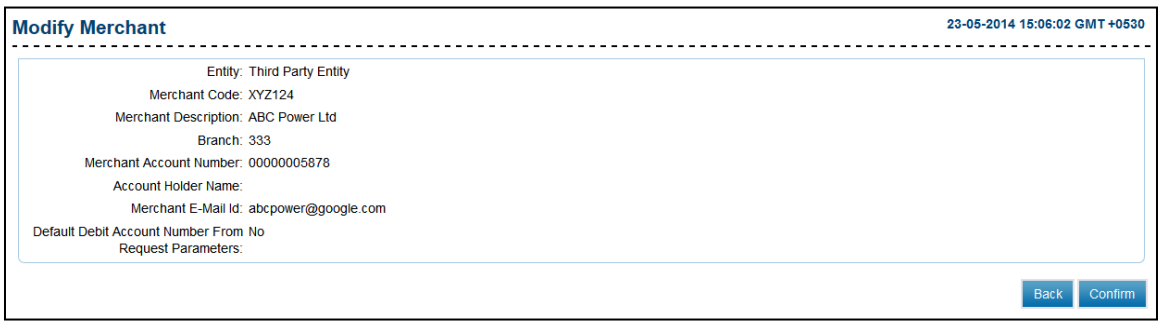
Field Description

Field Name	Description
Entity	[Display] This field displays the entity selected for search criteria.
Merchant Code	[Display] This field displays the merchant code entered for search criteria.
Merchant Description	[Mandatory, Alphanumeric, 50] Type the description for the merchant code.
Branch	[Optional, Alphanumeric, 4] Type the branch code of the bank.
Merchant Account Number	[Mandatory, Numeric, 20] Type the CASA account number of the retailer.

Field Name	Description
Merchant Email Id	[Optional, Alphanumeric, 40] Type the email id of the merchant.
Static Success URL	[Optional, Alphanumeric, 200] Type the static success URL of the merchant.
Dynamic Success URL	[Optional, Alphanumeric, 200] Type the dynamic success URL of the merchant.
Static Failure URL	[Optional, Alphanumeric, 200] Type the static failure URL of the merchant.
Dynamic Failure URL	[Optional, Alphanumeric, 200] Type the dynamic failure URL of the merchant.
Default Debit Account Number From Request Parameter	[Mandatory, Radio-button] Select the radio button for setting the default debit account number from the request parameter. The option are as follows: • Yes • No

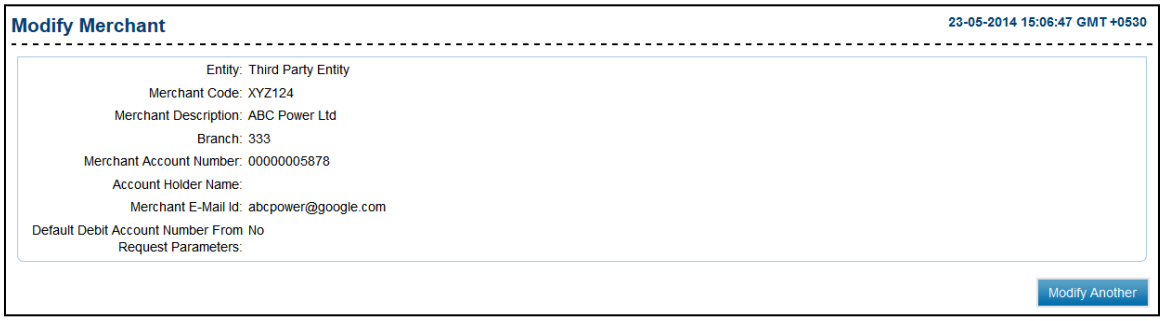
6. In the **Merchant Description** field, modify the merchant description.
7. In the **Merchant Account Number** field, modify the merchant account number.
8. Click **Submit**.
   The **Modify Merchant** verification screen appears.
   OR
   Click **Back** to navigate to the previous screen.
   The **Modify Merchant** screen appears

Modify Merchant - Verify



9. Click **Confirm**.
   The **Modify Merchant** confirmation screen appears.
   OR
   Click **Back** to navigate to the previous screen.
   The **Modify Merchant** verification screen appears.

Modify Merchant - Confirmation



10. Click **Modify Another** to modify other merchants.
The **Search Merchants** screen appears.

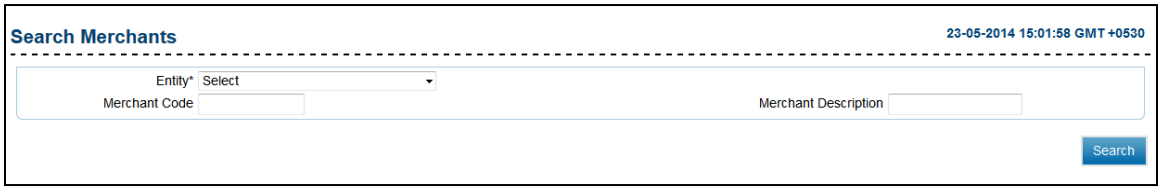
6. View Merchant

Using this option, administrator can view any merchant details.

To view the merchant details

1. From the **Merchant Maintenances** menu, select **View Merchant Details**.
The **Search Merchants** screen appears.

Search Merchants

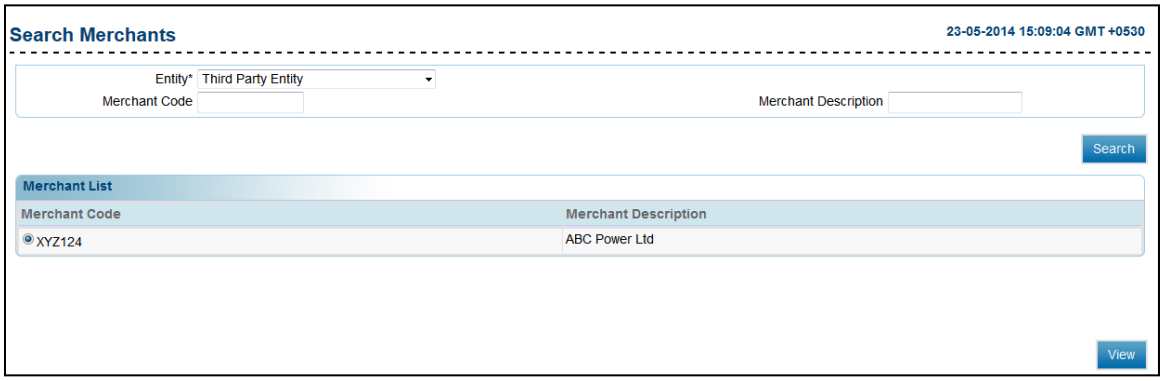


Field Description

Field Name	Description
Entity	[Mandatory, Drop Down] Indicates the entity.
Merchant Code	[Optional, Alphanumeric, 15] Indicates the merchant code. The merchant code should be greater than or equal to six characters.
Merchant Description	[Optional, Alphanumeric, 50] Indicates the merchant description.

2. Click **Search**.
The **Search Merchant** screen as per the search criteria.

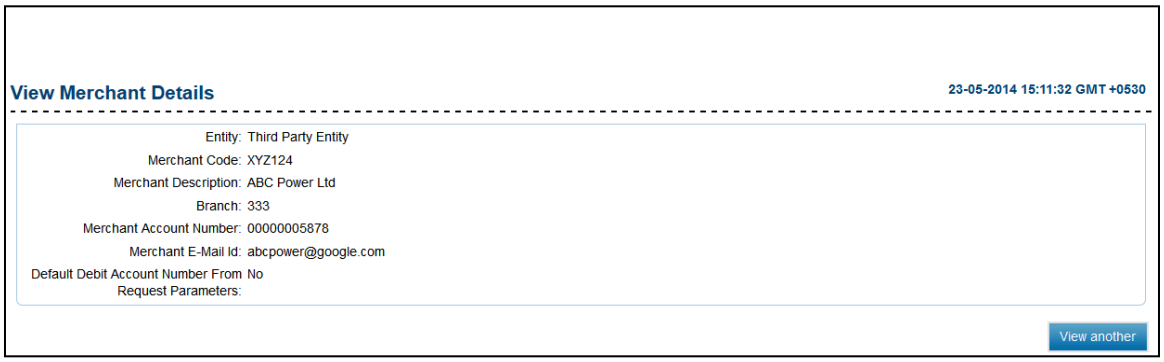
Search Merchant



3. In the **Merchant Code** column, select the appropriate merchant to view the details.

4. Click **View**.
The **View Merchant Details** screen appears.

View Merchant Details



Field Description

Field Name	Description
Entity	[Display] Displays the entity for which merchant is created.
Merchant Code	[Display] Displays the merchant code.
Merchant Description	[Display] Displays the merchant description.
Branch	[Display] Displays the branch code of the bank.
Merchant Account Number	[Display] Displays the account number of the retailer.
Merchant Email ID	[Display] Displays the merchant email ID.
Default Debit Account Number From Request Parameter	[Display] Displays whether default debit account number from request parameter is available.

3. Click **View Another** to view other merchant details.
The **Search Merchants** screen appears.

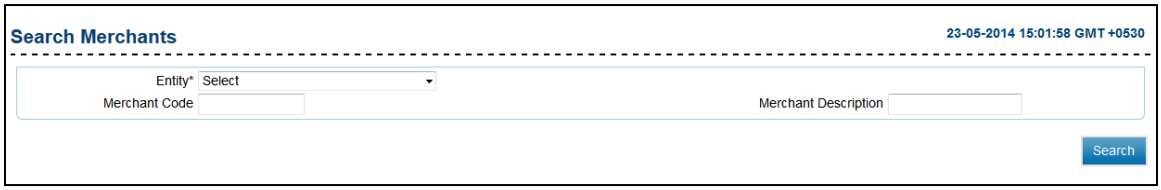
7. Delete Merchant

Using this option, administrator can delete any merchant details.

To delete the merchant code details

1. From the **Merchant Maintenances** menu, select **Delete Merchant.**
The **Search Merchant** screen appears.

Search Merchant

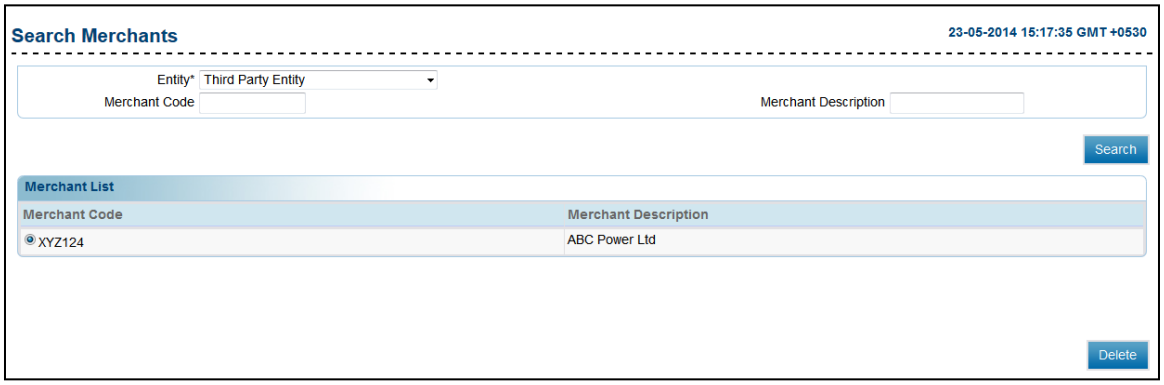


Field Description

Field Name	Description
Entity	[Mandatory, Dropdown] Indicates the entity.
Merchant Code	[Optional, Alphanumeric, 15] Indicates the merchant code. The merchant code should be greater than or equal to six characters.
Merchant Description	[Optional, Alphanumeric, 50] Indicates the merchant code description.

2. Click **Search**.
The **Search Merchant** screen as per the search criteria appears.

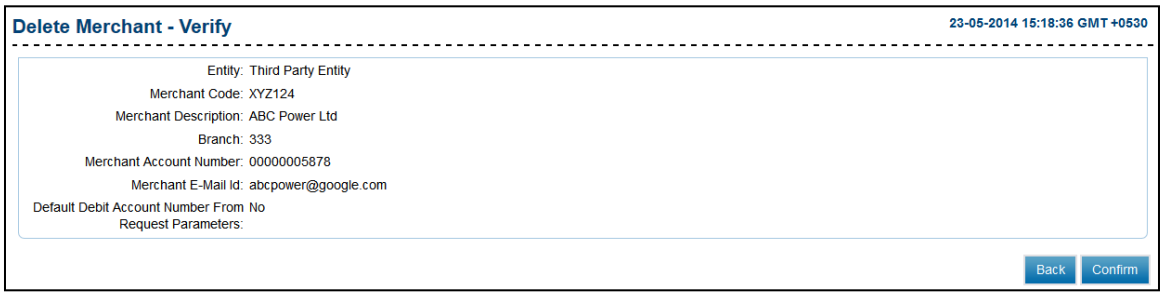
Search Merchant



3. In the **Merchant Code** column, select the appropriate merchant to be deleted.

4. Click **Delete**.
The **Delete Merchant** verification screen appears.

Delete Merchant - Verify



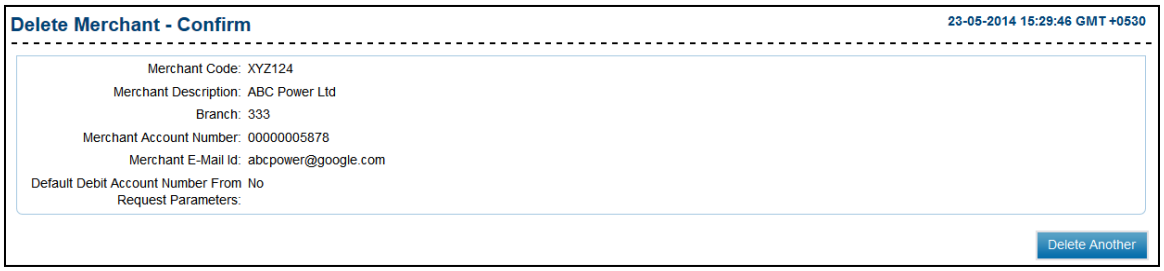
Field Description

Field Name	Description
Entity	[Display] Displays the entity for which merchant is created.
Merchant Code	[Display] Displays the merchant code.
Merchant Description	[Display] Displays the merchant description.
Branch	[Display] Displays the branch code of the bank.
Merchant Account Number	[Display] Displays the account number of the retailer.
Merchant Email Id	[Display] Displays the email id of the merchant.
Static Success URL	[Display] Displays the static success URL of the merchant.
Dynamic Success URL	[Display] Displays the dynamic success URL of the merchant.
Static Failure URL	[Display] Displays the static failure URL of the merchant.
Dynamic Failure URL	[Display] Displays the dynamic failure URL of the merchant.

Field Name	Description
Default Debit Account Number From Request Parameter	[Display] Displays whether default debit account number from request parameter is available.
Entity	[Display] Displays the entity for which merchant is created.
Merchant Code	[Display] Displays the merchant code.

5. Click **Confirm**.
The **Delete Merchant – Confirm** screen appears.
OR
Click **Back** to navigate to the previous screen.
The **Delete Merchant** verification screen appears.

Delete Merchant – Confirmation


Delete Merchant - Confirm
23-05-2014 15:29:46 GMT +0530
Merchant Code: XYZ124
Merchant Description: ABC Power Ltd
Branch: 333
Merchant Account Number: 00000005878
Merchant E-Mail Id: abcpower@google.com
Default Debit Account Number From Request Parameters: No
Delete Another

6. Click **Delete Another** to delete other merchant.
The **Search Merchant** screen appears.